



## ACTIVE COUNTRY PRODUCT RETURNS FORM

Please use this form for returns or exchanges - **an RA# is REQUIRED along with the original packing slip.** Returns received without the original packing slip will not be processed. Please email [returns@myactivecountry.com](mailto:returns@myactivecountry.com) to receive a RA#. Items may be exchanged or returned for credit or refund in the amount based on the store return policy. Please allow 1-3 weeks for processing.\* Active Country is not responsible for breakage on return shipments, so please insure your return shipment if it is a concern.

Ship to: Returns Dept., Active Country, 1560-1 Newbury Rd. #325, Newbury Park, CA 91320

*\*Please ship via UPS or FEDEX for best service and insurance coverage.*

*\*Please write RA# on top of box next to address label*

**Original Packing Slip #:** \_\_\_\_\_ **\*RA#:** \_\_\_\_\_

**Customer Name:** \_\_\_\_\_ **Date:** \_\_\_\_\_

Street Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

### Returns:

ITEM NAME	ITEM DESCRIPTION	REASON (please select A - F)	QTY

A) prefer a different color B) prefer a different size C) received incorrect product E) Ordered wrong item F) Other

### Exchange for:

ITEM NAME	ITEM DESCRIPTION	REASON	QTY